

<b>AM</b>	<b>MONDAY</b> <b>10:00 – 12:00</b> Correspondence Age Concern Westminster Office Please call for address details: Tel: 020 3004 5610	<b>TUESDAY</b> <b>10:00 – 12:00</b> Correspondence Age Concern Westminster Office Please call for address details: Tel: 020 3004 5610	<b>WEDNESDAY</b> <b>10:00 – 12:00</b> Correspondence Welfare Benefits Age Concern Westminster Office Please call for address details: Tel: 020 3004 5610	<b>THURSDAY</b> <b>10:30 – 12:30</b> Advice Point Harrow Road One Stop 317 Harrow Road W9 3RS Tel: 020 7641 3676
<b>PM</b>	<b>2:00 – 4:00</b> Advice Point (In Chinese) Covent Garden Club E42 Odhams Walk Off Shelton Street WC2H 9SB 020 7240 5733		<b>2:00 – 4:00</b> Advice Point Victoria One Stop 62 Victoria Street SW1E 6QP Tel: 020 7641 3107	<b>2:00 – 4:00</b> Advice Point Church Street One Stop 91-93 Church Street NW8 8EV Tel: 020 7641 5441



For more information contact the team on;

TEL: 020 3004 5610

Email: [info&advice@acwestminster.org.uk](mailto:info&advice@acwestminster.org.uk)



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Charity Number: 1018300



# Advice, Information & Guidance

All your advice needs  
in one place.

**AGE** Westminster  
*Concern*

Soon to be known as



WESTMINSTER

## What is the I & A Service?

The Advice, Information & Guidance (AIG) Team provide assistance and guidance on a range of welfare services. The team will signpost you to services both within Age Concern Westminster and to those of our voluntary sector partners and affiliates. Our aim in this service is to help you lead a more fulfilling life and we are here to help.



## What specifically can ACW help me with?

The AIG team cover a wide remit. They will be able to assist you directly with;

- Welfare Benefit entitlements
- Taxi Card Applications
- Charitable Grants
- Correspondence
- Will Writing
- TV/Radio
- Direct payments
- Individual Budgets
- Pensions
- Utility Bills

## ACW can help you with access to the following services by signposting you to organisations that offer;

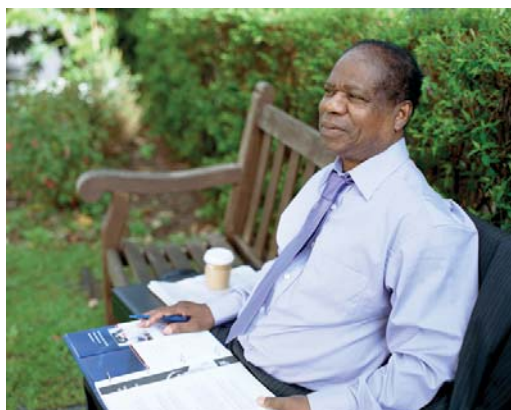
- Housing Advice
- Advocacy
- Legal Advice
- Financial Advice – Debt Management
- Home help

## We can also direct you to other services run by ACW such as;

- Befriending
- Escorting
- Gardening
- Handyperson
- Clubs
- Holidays
- Funeral Plans

Age Concern Westminster can help make it easy to claim the money that you are owed. We have benefits advisers available throughout the year to provide expert help and information to older people across City of Westminster.

We would urge all older people living in City of Westminster to get in touch to find out if they can claim.



## Contact Us

اتصل بنا - الثلاثاء

020 3004 5610

联系我们 - 星期一及星期三

07989113997

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020 3004 5614 / 07989113995

[Info&advice@acwestminster.org.uk](mailto:Info&advice@acwestminster.org.uk)

